### Good day,

Welcome to the 2<sup>nd</sup> of seven Business Process Reengineering workshops in the fall 2021 workshop and lunch-and-learn series.

The series consists of short 7-minute videos designed to be watched independently for self-directed learning.

### These are the Business Process Reengineering series video titles:

- 1. Introduction
- 2. The Three C's this week's lunch and learn video
- 3. Characteristics
- 4. Requirements
- 5. Key Steps
- 6. Pitfalls
- 7. Implementing Radical Change

The lunch-n-learn session is this **Friday**, **September 24 from 12:30pm to 1:30pm**, per the schedule below. There will be a facilitated **Lunch-and-Learn to discuss the video**. There will be no sign-up. <u>Just click in or show up</u>.

We will be meeting on Zoom. The link is below.

## Here is information about this week's offering:

<u>Click here</u> for instructions on how to access the second EAP workshop, which this week is a 7-minute video on The 3 C's. The fall 2021 workshop and lunch-and-learn series schedule is below.

While all seven workshops are available on-demand by signing into <a href="www.theEAP.com">www.theEAP.com</a> (instructions attached), this format will give us an opportunity to learn together one video at a time.

Here's the Zoom link for the facilitated discussion this Friday, September 24 from 12:30pm to 1:30pm. The facilitators this week will be Alma Diaz, Assistant Director Career Development will be the facilitator this Friday.

## Join Zoom Meeting on Friday, September 24th from 12:30pm to 1:30pm:

 $\underline{https://wpunj.zoom.us/j/99406253317?pwd} = \underline{aGE3N1FtVlpFVmhIQ2tTMWtRM2hWdz09\&from} = \underline{addon}$ 

Meeting ID: 994 0625 3317

Participation in this series is important for employees who would like to understand change and how they can help advance process improvement at William Paterson University.

# Here's a bit of information about what you will learn in the 7-minute video entitled, The 3 C's:

This video lesson, "Business Process Engineering (BPR), the 3 C's you will learn about the 3 C's: Customers, Competition, and Change. Through this, you will come to understand why BPR is important and what BPR is truly all about.

Workshops  Business Process  Reengineering	Date EAP self-directed workshop information will be emailed	Date of 12:30pm to 1:30pm lunch-and-learn. Notification will go out on Monday as to whether the Friday lunch-and-learn will be on Zoom or in person.
Workshop 2 - The 3 C's	Workshop 2 – Monday, 9/20	Workshop 2 – Friday, 9/24
Workshop 3 – Characteristics Workshop 4 - Requirements	Workshop 3 – Monday, 10/4 Workshop 4 – Monday, 10/18	Workshop 3 – Friday, 10/8 Workshop 4 – Friday, 10/22
Workshop 5 – Key Steps Workshop 6 - Pitfalls	Workshop 5 – Monday, 11/1 Workshop 6 – Monday, 11/15	Workshop 5 – Friday, 11/5 Workshop 6 – Friday, 11/19
Workshop 7 — Implementing Radical Change	Workshop 7 - Monday, 12/6	Workshop 7 - Friday, 12/10

Questions? Comments? Annette Baron – barona6@wpunj.edu AND training@wpunj.edu

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